

WORK AGENTS · 28 SEPTEMBER 2026

Stop being the messenger between your agent and your team.

Ando came out of stealth on 24 September 2026 with \$20M to rebuild team chat so agents are members — with identities, inboxes, permissions and shared context. The point is not the product. It is the **relay problem** she named.

Bot in a channel vs agent as a member

BOLTED ON TODAY

An app you install

- One shared app token for everything
- Context only when someone tags it
- Responds on invocation, never initiates
- Attribution is "the bot said..."
- Permissions are whatever the install granted
- Fails silently and invisibly

THE AGENT-NATIVE MODEL

A participant in the workspace

- Its own account, presence and history
- The channels it has joined
- Can notice, raise the matter and act
- A named participant in the thread
- Scoped per agent, per channel
- Risk flips to over-participation and noise

Five rules to apply this quarter

- 1 Give every agent its own identity**
Not a shared credential. Actions must be attributable and revocable.
- 2 One channel per agent**
Contexts collide when five agents share a room.
- 3 Pin a brief in that channel**
What it is for, what it may do unattended, and who owns it.
- 4 Log everything**
If the work cannot be reconstructed later, it is not ready for shared space.
- 5 Keep a human on the irreversible step**
Shared context should not mean shared authority.

THE TAKEAWAY

The same design that lets an agent bring two teams together lets it speak in a thread where it was not wanted. **Every argument for agent autonomy is also an argument for agent volume control** — and no platform has published a convincing answer to "what stops fifty agents from filling a channel with polite agreement?" Decide that before you give one a seat.